



State of Maine  
Department of Health and Human Services  
Office of Adults with Cognitive and Physical Disabilities Services  
Mental Retardation Services

John Elias Baldacci  
GOVERNOR

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ACTING  
COMMISSIONER

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To Whom It May Concern:

IN 2001 as Maine was contemplating changes in the Adult Protective Services for people with mental retardation, I collected information from several of the states as to the training they provided or required for Adult Protective investigators. The responses differed widely. One state employed only former state police or FBI agents as investigators. A couple states sent investigators to their state police academy. One state referred all allegations of abuse or neglect to the local police for investigation. Another state gave new investigators a 6-hour orientation. Pennsylvania, New York and New Hampshire all were contracting with Labor Relations Alternatives (LRA) or had done so in the past, and recommended their training. A review and comparison of materials provided by Labor Relations Alternatives and those from other states persuaded us to schedule an initial training in 2002. The training was very well received by the trainees, which included some people with several years of investigation experience.

Since then Labor Relations Alternatives has conducted the 3-day training in Conducting Serious Incident Investigations 10 times in Maine, training 228 people. LRA has also trained 84 investigators in Maine through the one-day workshop in "Weighing Evidence". The evaluations from each session have been very positive. Trainees say that they feel prepared to conduct an investigation.

I recommend the Labor Relations Alternatives programs. The content is geared to the realities of human service programs. The trainers who have come to Maine have been experienced, knowledgeable, organized, and dynamic. I would be happy to discuss our experience with Labor Relations Alternatives at any time.

Sincerely,

A handwritten signature in cursive script that reads "Paul Tabor".

Paul N. Tabor  
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