Labor Relations Alternatives is offering our *Mortality Review and Death Investigations* course, a two day program that focuses on issues unique to incidents involving the death of an individual receiving services within the context of an organization’s incident management and quality improvement processes. The course will address the following topics:

1. Typologies of death  
2. The mortality review process and its relationship to incident management and quality improvement  
3. Development of a mortality review policy  
4. Conducting medical reviews  
5. Conducting death investigations  
6. Using incident data as part of the mortality review process  
7. Explanation: proximate, antecedent, and root cause(s) of death

**Class schedule:** 9:00am-4:30pm on March 17-18  

**Cost:** $399 (10% discount when an agency registers 3 or more persons)  

**Class/Exam Location:** Hampton Inn, 1442 Western Ave, Albany, NY 12203.  

**Registration:** You may register on-line on our web site at [www.LRAconsultants.com](http://www.LRAconsultants.com) or a registration form may be submitted by fax to (512) 323-6769, by email to carolyn@lraconsultants.com or mailed to: LRA, 4400 RAMSEY AVENUE, AUSTIN, TX 78756. Please contact Carolyn Slocum at (512) 289-1854 or carolyn@lraconsultants.com for any questions about registration.

**Payment:** LRA will accept checks, credit card on our web site ([www.LRAconsultants.com](http://www.LRAconsultants.com)), purchase orders and/or vouchers which can be faxed, mailed or emailed to us. Make checks payable to: Labor Relations Alternatives, Inc. Federal I.D. #25-1482159. Please contact Marianne Sanders at (512) 451-5664 or ramms@sbcglobal.net for any questions about payment. If you are paying by credit card at our web site, be sure to submit a registration form first.

**Lodging:** For those traveling to the training, the Hampton Inn has a room rate of $119. Please make your reservation **30 days in advance of the training** and specify that you are attending the Labor Relations Alternatives training in order to receive this rate. All hotel arrangements should be made directly with the hotel at 518-438-0001 or 518-438-0349, Ext. 528.