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To Whom It May Concern:

As part of the Federal mandate, Protection and Advocacy Systems conduct or review investigations and evaluate the quality of investigations involving individuals with disabilities. An important part of that oversight involves the rights of the individuals receiving services, particularly their right to receive services in a safe and humane living environment. Our ability to provide that oversight is enhanced by our knowledge of how investigations of serious incidents in health and human service settings should be performed.

Labor Relations Alternatives, Inc. (LRA) provides investigations training to providers, advocate and other entities. Over the years, Disability Rights Texas, formerly Advocacy, Inc. has engaged the services of LRA to help ensure our staff understand the fundamentals of a thorough and quality investigation of a serious incident. The training provided by LRA enhances our staff's knowledge and skills to perform or review investigations, particularly evidence identification, collection and analysis as well as interview techniques. These standards are utilized as staff review investigations performed by state agency and allows us to provide feedback to those entities to better ensure the quality of the investigations. DRTx. will continue to value and utilize the training as we work to ensure the safety of vulnerable individuals receiving services related to their disability.

Sincerely,

A handwritten signature in cursive script that reads "Aaryce Hayes".

Aaryce Hayes
Policy Specialist