

March 2, 2020 (email)

Lana,

I just wanted to thank you for all of your help in setting up the Mortality Review/Death Investigation Courses at OSIG. Both courses exceeded my expectations.

Ms. Yarva was a phenomenal instructor with her expansive knowledge and wealth of experience in the field of Mortality Review and Root Cause Analysis. Her teaching methodology allowed us the ability to apply what we learned in a practical way. The "hands-on" group format kept us engaged. Our organization is inclusive of employees from varying disciplines, however she was able to seamlessly guide us through the process and arrive at similar objective conclusions.

We not only learned the skills to complete a Root Cause Analysis and Mortality Review, but we gained the knowledge of how to approach both processes with objectivity. I am anxious to apply what I learned to our Death Investigation process.

Warm regards,

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Lynn Hamner, MA, BSHA, LPN  
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